Sage Telecom, Inc. 805 Central Expressway South, Suite 100 Allen, TX 75013-2789 214-495-4700 Fax 214-495-4790 www.sagetelecom.net

222711

March 11, 2010

Public Service Commission of South Carolina

101 Executive Center Dr., Suite 100 Columbia, SC 29210

To Whom It May Concern:

After headquartering in our current home in Allen, Texas for more than ten years, we wish inform you that Sage Telecom is relocating its Corporate Headquarters to:

We've Moved! Effective March 1, 2010!

3300 E. Renner Road, Suite 350 Richardson, Texas 75082-2800

Main Telephone: (214) 495-4700

Main Fax: (214) 495-4790

Website: www.sagetelecom.net

Please update your records accordingly to reflect this change, which is effective March 1, 2010.

Included you will also find an updated contact list.

If you have any questions or need additional information, please don't hesitate to contact me at (214) 495-4700.

Sincerely,

SAGE TELECOM, INC.

/s/ Sherri A. Flatt

Sherri A. Flatt Executive Director, Regulatory Affairs

SAF:lr

UTILITY COMPLAINT CONTACTS

Company Name: Sage Telecom, Inc.

Street Address: 3300 E. Renner Road, Suite 350

City, State, Zip Code: Richardson, Texas 75082-2800

Main Phone Number: (214) 495-4700

Fax Number for complaints: (214) 495-4788

The following employees may be contacted for complaints received by the Commission. They may be contacted for verbal complaints (V), written complaints (W), or both (B).

Email address for complaints: complaint@sagetelecom.net

Crystal Ridgely (866) 799-0077 Ext. 2644 Email: cridgely@sagetelecom.net (B)

Yesenia Silvas (866) 799-0077 Ext. 2614 Email: ysilvas@sagetelecom.net B)

Sommer Mapp

Manager, Customer Service Operations (214) 495-4758

smapp@sagetelecom.net (B)

Brenda Owens

Director, Call Center Operations (214) 495-4755

bowens@sagetelecom.net (B)

The toll-free phone number listed below may be given to customers to contact the customer service center.

1-888-449-4940 <u>Residential</u>

1-877-619-3969 Business